



# The Dinerware POS Technology Advantage

Whether you offer fine dining, quick service or something in between, Dinerware is the perfect fit

Dinerware is designed to put control in the hands of the user. It supports open hardware and software platforms that allow you to use your own IT resources for deployment, support and maintenance.

**Lowered cost of ownership** — Dinerware delivers an efficient and productive user experience. The intuitive screen effectively lowers the total cost of ownership by making tasks easy and fast.

**Windows XP from the ground up** — Dinerware was designed to run on Microsoft operating systems.

**An Open Data Platform** — Dinerware offers a open data platform so your restaurant data can seamlessly integrate with add-on products or services. Customers benefit from using the open platform approach because as new technologies are developed, they can “plug” directly into Dinerware.

**Designed for SQL Server** — Dinerware was designed to run with Microsoft SQL Server. For the customer, this results in unparalleled reliability, performance, and live access to valuable data using off-the-shelf software tools such as Microsoft Excel.

**Built on .NET platform** — Dinerware follows state-of-the-art design principles, promoted by Microsoft “.NET” initiative. The n-tier architecture delivers a robust system which capitalizes upon today’s powerful hardware platforms.

**A Native TCP/IP Network Application** — Dinerware uses the same networking protocols as the World Wide Web in a proprietary infrastructure designed for performance. The result: a solution that is easy to configure on modern “plug-and-play” networks. Dinerware scales from single machines to high performance WANs employing VPN technology.



*Provide superior, professional customer experiences every time with Dinerware.*



**Contact your Dinerware Authorized Dealer today and see a live online demonstration, or to learn more about Dinerware restaurant POS.**



# The Dinerware POS Competitive Edge

Whether your establishment is fine dining, a cafe or something in between, Dinerware is the perfect fit.

Dinerware was created by and for restaurateurs, designed from your point of view. Dinerware provides many advantages over other restaurant POS systems.



## Dinerware

“Live System” technology means you never have to manually restart the system to effect changes. Your system is always live.

Dynamic Terminal technology allows employees to login at any terminal. Dinerware responds to the person, not the hardware.

Dynamically configure menus without placing or sizing buttons. Enter menu items and be ready to sell in a matter of seconds.

Implement happy hour in one minute or less. Change it back just as quickly. Happy hour numbers flow to your reports automatically.

Change the price of similar menu items easily.

Modify your menu and set policies. Implement new ideas as soon as you think of them.

Perform management tasks from any terminal at any time. Keep managers and staff on the floor with the customer.

Customize behavior and menus for specific jobs (such as bartender).

Recover from the vast majority of software errors in a matter of minutes with a restart.

Share an item in any proportion and split out in any way among any number of guests.

Accept any number of payments, in any tender combination.

Set modeless choices for any item so servers get the order right the first time, without having to cancel and start over.

## Other Approaches

Complex back-of-house software requires you to make changes at a designated terminal, then manually update your system.

Individual terminals are configured to operate in certain ways — not all of your employees can use any terminal. Terminals cannot be replaced easily.

Create a button and place it on the menu, and then assign an item to the button in a complex, multi-step process.

You must set price levels for each item, and the create a schedule. Limited reporting means that to report on your happy hour sales, you must create special menu items.

The price of each item must be set individually.

Complex back office software and implementation overhead make it more difficult to implement your ideas.

Configure your system from only one machine, operated with a mouse and keyboard from the office.

Menus can only vary by terminal, not by user.

Software errors corrupt data (which requires manual intervention to repair).

Share items in even proportions only.

Other systems limit the number and combination of payments.

If you make a mistake on a “modifier” you may have to re-enter that item, or even the entire order.

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